



SAFE BUBBLE
EVOLVE BACK

Safe Sanctuaries of Peace and Calm

EVOLVE BACK
RESORTS

— — — — —
EVOLVE BACK
RESORTS



Namaskara!

Greetings from all of us at Evolve Back.

For over 25 years, Evolve Back has been delivering unforgettable holiday experiences, while preserving the purity of nature and culture of the land. Over these years, we have won a whole range of awards and accolades, many of them on your recommendations.

But what is closest to our hearts is the wonderful relationship we have built with each one of you over the years... earning your trust. As we say – we have welcomed many guests... But we have always said our good byes as friends.

Today, this special relationship remains as important as ever. We continue to build on our relationship, with your safety and wellbeing, at its core.

With the recent increase in Covid 19 cases in india, Evolve Back has raised the bar and turned our resorts into safe sanctuaries of peace and calm. In addition to implementation of the latest hygiene protocols, we, at Evolve Back, have created the Evolve Back Safe Bubble to ensure a safe environment for you and your family to enjoy a memorable holiday. This safe bubble has been formulated in consultation with the best of public health experts, and will continuously evolve in keeping with the latest revelations in this field.

We will leave no stone unturned to ensure an extra level of protection for you and your loved ones.

We really look forward to welcoming you.

Warm Regards,

George Ramapuram
Managing Director



Safe Bubble Pre-arrival protocols

- Check-in shall be allowed only on presentation of a valid RT-PCR Negative Test Report with a Swab Collection Time Stamp of not more than 72 hours prior to check-in time. (Eg: If your check-in is scheduled for 1.00 PM on 04.Jun.2021, ensure your swab is collected any time after 1.00 PM on 01.Jun.2021).
- All persons 12 years and above in the travelling party including accompanying driver need to present a valid RT-PCR Negative Test Report.
- RT-PCR Negative Test Report is NOT required for children below 12 years.
- For every valid test report produced at check-in, Evolve Back Resorts shall issue a credit voucher for Rs.1000/- that can be redeemed during your stay.
- For guests checking in at the resort within 3 days from booking, we recommend visiting a lab for the test for quicker results.
- For Guests travelling from within Karnataka – The above regulations are applicable. For information on suggested labs in Bangalore [Click Here](#)
- For Guests travelling from outside Karnataka – In addition to above points, you are also requested to refer to the current Karnataka Government interstate travel regulations.
- Guests arriving with a COVID vaccination final certificate (after 2 doses of vaccination) are exempted from producing a valid RT-PCR Negative Test Report.
- Guests arriving for check-in with a valid RT-PCR Negative Test Report but suffering from cold / cough / fever / headache / diarrhoea / respiratory distress or other COVID 19 symptoms will not be permitted to check-in.



Pre – Arrival

- New online self check- in facility
- Online communication of our safety and hygiene protocols
- Dedicated website for check-in guests providing complete digital information on services and facilities



Guest Transfers

- Chauffer is tested RT-PCR Negative in keeping with Safe Bubble Protocols
- Sanitization of all high-risk touch points in the vehicle
- Chauffeur wearing protective gear (mask)
- Minimal interaction between chauffeur and guests
- Hand sanitizer in all vehicles



Check-In

- Verification of valid RT-PCR negative Test Reports of all in keeping with Safe Bubble Protocols
- Checking of body temperature on arrival with a Non-contact Clinical Infrared Thermometer
- Face Masks provided for your use
- Non-contact greeting by our staff using our signature 'Namaskara' greeting
- Disinfecting all baggage at time of check-in
- Hand sanitization after luggage delivery



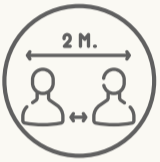
Housekeeping

- Sanitization of all high-risk touch points in the room prior to check-in
- Room keys placed in key card holders in the rooms after sanitization
- All room amenities sanitized before being placed in the room
- All printed stationary removed from the room
- AC filters cleaned and disinfected at increased frequency
- Jacuzzi and bath tubs sanitized both post departure and pre check-in
- Chlorine dosage in swimming pools monitored and maintained between 1.25 to 1.50 ppm
- Soiled and clean linen transferred in different hampers to avoid cross contamination



Internal Transfers

- Frequent sanitizing of buggies
- Hand sanitizers available in all buggies
- Driver wearing protective gear (mask)



Public Spaces

- Frequent sanitization of all high-risk touch points in all public spaces
- Frequent hand sanitization by all staff members
- Sanitizer available for guest use in all public areas including buggies
- Social distancing norms (min 2 meters) between seating in all public areas
- Social distancing norms (min 2 meters) between games & facilities in the Activity Center and Gym



Dining

- Hourly washing and sanitization of the kitchen
- Restaurant floors mopped using appropriate disinfectant / water above 60 degrees, after every meal period
- All major touch points in the Restaurants & Bars disinfected every 3 hours
- Social distancing norms (min 2 meters) between tables



Experiences

- All equipment / vehicles etc. sanitized before and after every session
- Social distancing norms (min 2 meters) during all experiences
- Sanitizers available during all experiences
- Exclusive experiences on offer



Check Out

- Contactless bill payment
- E-Invoice sent via email
- Online feedback



Testing of Staff

- All staff members at the resort are tested for COVID 19 every 15 days
- If found positive – treated for the virus at a designated facility or quarantined at our dedicated quarantine facility (as per advice of a Doctor)

In addition to the 15 day COVID 19 test, the following SOP is observed on a daily basis:

- Temperature and COVID 19 symptoms check for all staff at the time of entry
- Staff members with abnormal temperatures or other symptoms are denied entry into the resort
- The said staff members to be immediately isolated and undergo COVID 19 testing
- If found negative – to report for duty
- If found positive – treated for the virus at a designated facility or quarantined at our dedicated quarantine facility (as per advice of a Doctor)
- All the concerned staff member's primary contacts to undergo COVID 19 testing and follow the above SOP



Getting yourself tested before Check-In

Guests are free to choose the labs of their choice for the test. However, for your information, below is a list of ICMR approved labs that provide lab testing and home collection in Bangalore city. The time taken for test results and the pricing may change from the below list from time to time. Note: Sample collection timing is usually between 8.00 AM and 7.00 PM.

1. NARAYANA NETHRALAYA

(<https://www.narayananethralaya.org>)

Contact: Shree Poly Clinic Lab /www.shreepolyclinics.com

Contact name & Number : Ms. Mayuri - 8550001800

Hours taken from call to collection: Up to 24 hours

Hours taken from collection to result: 24 – 36 hours

Pricing (incl taxes): Test at hospital: Rs.800/- |

Home Collection + Test: Rs.1800/-

2. ANAND DIAGNOSTIC LABORATORY

(A NEUBERG ASSOCIATE)

(<http://reports.anandlab.com/v3/index1.html#home>)

Collection agent / technician: Mr. Humayun / Contact no: 7019348643

Hours taken from call to collection: Up to 24 hours

Hours taken from collection to result: 36 - 48 hours

Pricing (incl taxes): Test at Lab: Rs.800/- |

Home Collection + Test: Rs.1400/-

3. AARTHI DIAGNOSTICS & RESEARCH CENTER

(<https://aarthiscan.com/>)

Contact: Mr. Ayyanar - 9384859796, Mr. Chetan – 9025221591

Hours taken from call to collection: Up to 24 hours

Hours taken from collection to result: 24 – 36 hours

Pricing (incl taxes): Test at Lab: Rs.800/- |

Home Collection + Test: Rs.1200/-

4. MANIPAL HOSPITALS

(<https://www.manipalhospitals.com/>)

Contact No: 9591340000 / referrals@manipalhospitals.com

Escalation 1: asma.bi@manipalhospitals.com / 9731439829

Escalation 2: amit.mohanty@manipalhospitals.com / 8088788678

Hours taken from call to collection: Up to 24 hours

Hours taken from collection to result: 24 – 36 hours

Pricing (incl taxes): Test at hospital: Rs.1050/- |

Home Collection + Test: Rs.1850/-

* Registration charges will of Rs.250/- will be reduced from above charges if person is already registered with Manipal hospital

5. MEDRAY DIAGNOSTICS CENTER – Home Collection Only

(<https://medray.in>)

Contact: Call Center – 080 41634038 / 9740332332

Escalation 1 - Savitha - 8494938777

Hours taken from call to collection:: Up to 24 Hours

Hours taken from collection to result: 24 hours

(Between 1.00 PM & 4.00 PM)

Pricing (incl taxes): Home Collection + Test: Rs.1500/-

Our travel specialist would be pleased to assist you and address any concerns & questions that you may have.

Kindly contact:

Ms. Nandhini Yathindra

nandhini.y@evolveback.com | +91 63 6692 0434





EVOLVE BACK
RESORTS